

# Hyattstown VIP night and Grand Opening

We've been getting the Hyattstown location ready for our indoor/outdoor showroom's VIP night/Grand Opening. The pictures show Joe and Jeff working hard to get our new showroom ready.

- See our new Indoor Showroom
- See our Outdoor Showroom featuring Outdoor Kitchens and Patio ideas.
- Great gifts for everyone
- Huge discounts

Thursday, October 16 4-7 p.m.



# Order your supplies online

Our new website has a new look and should be a lot easier to find our e-store, directions, hours of operations, backyard ideas, and troubleshooting tips. Our e-store is a great way to get your supplies and chemicals shipped to your doorstep.

[www.hotspringdc.com](http://www.hotspringdc.com)



# Splash!

Fall 2008 Newsletter



## Customers loving Hot Spring's new features

### Stone Surround

Marty and Janet Irving of McLean, VA just got their new Hot Spring Grandee installed on their new patio and landscaping. To add to the beauty of their backyard, they got the Grandee with a SpaStone Surround and Steps. This new Surround is made by Hot Spring and has proven to be easy to order, easy to install, and a beautiful addition to your backyard. This was Marty Irving's first spa purchase. He comments, "Hot Spring Spa of Washington was great from start to finish...they did everything they said they were going to do! The hot tub is ridiculously wonderful!!! We love the stone surround. It looks great on our patio!". We have to agree...look at the picture!



### Graphite Shell Color

Terry Cooper of Rockville, MD purchased his Hot Spring Envoy in June 2008. He comments, "I love my hot tub. Buying the hot tub was the easiest process we every went through. We sit in it every evening!" Terry selected the graphite shell color with the gray cabinet to match his home exterior. The graphite color has a crisp, sleek look!

[www.hotspringdc.com](http://www.hotspringdc.com)

Hyattstown, MD & Service Center  
 25811 Frederick Rd.  
 Tel. (301) 607-4670  
 Fax (301) 607-4673  
 Monday-Friday 8 AM - 4 PM

Rockville, MD  
 12221 Nebel St. (301) 770-1516  
 Store Hours  
 Monday-Friday 10 AM - 7 PM  
 Saturday 10 AM - 5 PM  
 Sunday 12 Noon - 5 PM

Fairfax, VA  
 9509 Arlington Blvd. (703) 359-2807  
**Store Locations and Hours:**



FIRST CLASS  
 U.S. POSTAGE PAID  
 SUBURBAN, MD  
 PERMIT NO. 6511

**GREAT TRADE-IN EVENT! – OCTOBER & NOVEMBER ONLY**  
 If you've considered buying a new spa, now is the time! When you trade your current spa for a new one, you'll save big! Plus, all new spas come with a complete warranty. You can't lose!

# Fall Checkup

Get ready for the COLD hot tub season with our 25 point spa check up. It's best to do this in the Fall or Spring (not the winter). If you're having a problem, now is the time to catch it...not when the freezing weather is upon us. For the cost of \$125, one of our factory trained service techs will come to your home and provide a 25 point check up. All parts will be tested to the manufacturer's specifications and repaired or replaced as necessary (additional charge for parts). We will vacuum any debris from the motor compartment and can install a critter guard to prevent unwanted critters from entering the motor compartment for an additional \$18.99. To sign up for a Fall Checkup, call 301-607-4670 or see us at our VIP night.

# Our Services

In-yard Spa Moves - Starting at \$250

One Location to another Location - Starting at \$500

One-time Water Fillup -\$175 (for Montgomery and Frederick counties only)

Drain, Clean, and Water Fillup (for Montgomery and Frederick counties only) - \$350

Fall Checkup (see info on the left)



# VIP Nights

Refreshments will be served

Great Night For Your Friends to Buy and For You to Trade-in

# Fall Checklist

## for your spa cover

- ✓ Adjust water chemistry on a regular basis, even if your spa is not in use.
- ✓ Clean your cover before the cold weather comes. See the new Cover Wipes featured on the next page. They clean and condition.
- ✓ Condition the top of your vinyl cover at least once before the first snow or ice, and if possible monthly during the winter.
- ✓ Remove snow, ice and leaves from the top of your cover.
- ✓ Lock down your cover straps. You can purchase hold-down straps from us if you have high winds.



## for your spa

- ✓ Clean your filters monthly.
- ✓ Replace your AG+ Silver Ion Cartridge every 3-4 months.
- ✓ Test the water's temperature with your hands periodically.
- ✓ Change your water at least twice a year.
- ✓ Clean your spa's shell with a mild non-abrasive non-sudsing cleanser and a soft rag or nylon scrubber to remove dirt build-up.
- ✓ When refilling your spa's water, place the hose in the filter compartment and then start the water.
- ✓ Keep your spa on and the temperature up even if you're not planning on using it for a while.



## AG+ Auto Ship

If you're using the Everfresh Chemical System, you should be replacing your AG+ Silver ION cartridge every 4 months. Sign up for our AG+ Auto Ship program and receive a cartridge at your doorstep every 4 months. If you sign up at one of our VIP nights, you'll get FREE SHIPPING. This is an easy way to be reminded to change your cartridge!



AG+ Auto Ship

## GREAT TRADE-IN EVENT!

This is a great time to upgrade your spa plus get a new warranty. Buy at our VIP Night and get super savings!

## NEW COVERS ON SALE

Cover and Cover Cradle		Cover and Covermate	
Locking Cover	\$395.00	Locking Cover	\$395.00
Delivery	\$50.00	Delivery	\$50.00
Cover Cradle	\$395.00	Covermate	\$220.00
Cradle Installation	\$50.00	Covermate Installation	\$50.00
\$890.00		\$715.00	
<b>Save \$100</b> only \$790.00 must order at VIP nights		<b>Save \$50</b> only \$665.00 must order at VIP nights	

## Come see this new product at our VIP nights.



**Aquareader** - it holds your book, magazine, or newspaper while you're soaking! Come see this new product at our VIP night

**Cover Wipes** - These wipes deeply clean away dirt and grime while conditioning the cover.



**New Smart Steps**  
All Steps 10% off

**Refreshments and FREE Giveaways for everyone!**

## Next VIP Night

**Hyattstown**  
VIP Night & Grand Opening  
Thursday Night  
Oct. 16, 4-7 PM

**Rockville:**  
Thursday Night  
Oct. 23, 4-9 PM

**Fairfax:**  
Thursday Night  
Oct. 30, 4-9 PM



All Filters 10% off



All Chemicals 25% off